

Register Description: The Insurance Register of Mandatum Life

Data Controller

Mandatum Life Insurance Company (Mandatum Life) (Business ID 0641130-2)
Bulevardi 56
FI-00120 Helsinki
Finland

Contact Information

If you have questions about data protection, we ask that you primarily contact [the customer service of Mandatum Life](#). You can reach the data protection officer of Mandatum Life at dpo@mandatumlife.fi.

The Purposes and the Legal Grounds for the Processing of Personal Data

Mandatum Life processes personal data for the purposes of operating the insurance business of the company.

The legal grounds for the processing of personal data are the performance of a contract between Mandatum Life and the data subject, and the compliance with legal obligations of Mandatum Life.

Categories of Data Subjects

- Insurance customers (insured persons, policyholders, beneficiaries) and their representatives
- Recipients of insurance offers

Categories of Personal Data

The categories of data we process depend on what group of persons or customers you belong to.

- Insurance and contract information
 - The insurance type, contract validity, start and end dates of the insurance, information about the insurance offer that the contract is based on, health reports, possible limitation clauses, beneficiary designations
- Insurance payment information
 - Payments made, open invoices, information on debt collection
- Life and pension insurance information
 - Insurance need surveys, taxation information, medical statements, information on occupation or hobbies that have an impact on risk
- Information on investment insurances
 - Investment type, fund information, investment plan



Disclosure of Personal Data

We disclose personal data to authorities and to other recipients specified in the Insurance Companies Act, generally to the following:

- Authorities
 - When required by law, personal data is disclosed to the authorities, including the Tax Administration, the Social Security Institution and the enforcement authorities
- Reinsurance companies
 - Personal data is disclosed to other insurance companies for reinsurance purposes
- Companies belonging to the same group

Data Transfers Outside the EU/EEA

Personal data is mainly stored and processed within the EU and the EEA. If data is transferred outside the EU or the EEA to countries for which the European Commission has not issued a decision of adequacy of data protection, we will take care of protecting the data for example by using standard contractual clauses approved by the European Commission. Transferred data is processed only on behalf of Mandatum Life.

Retention Periods of Personal Data

Customer data is stored for not more than 13 years after the last contract with the customer has ended or after the last claim has been paid. Information related to taxation, accounting and reporting obligations (including the obligations stemming from international FATCA/CRS agreements) is stored for 6 years after each fiscal year.

Rights of the Data Subject

You have the right to access your personal data processed by Mandatum Life, the right to rectification, the right to lodge a complaint with the data protection authorities and depending on the conditions, the right to erasure, the right to the restriction of processing, the right to object to the processing and the right to data portability. You can read more about your rights and about how to use them in [the privacy policy of Mandatum Life](#).

Last updated on January 27, 2020.

